

Vital Statistics Offices—States
Call to request a “Full Record” certified copy of your birth certificate or visit www.vitalrec.com. Order an authorized copy of your vital record. “Informational copies” of documents and/or documents with the statement “*Informational, not a valid document to establish identity*” or any similar statement, *will not* be accepted for DL/ID card or name change applications.

NOTE: These phone numbers are subject to change without notice.

Alabama.....	(334) 206-5418
Alaska.....	(907) 465-3391
Arizona.....	(602) 364-1300
Arkansas.....	(501) 661-2174
California.....	(916) 445-2684
Colorado.....	(303) 692-2200
Connecticut.....	(860) 509-7897
Delaware.....	(302) 744-4549
District of Columbia.....	(202) 671-5000
Florida.....	(904) 359-6900 ext. 1029
Georgia.....	(404) 679-4702
Hawaii.....	(808) 586-4533
Idaho.....	(208) 334-5988
Illinois.....	(217) 782-6553
Indiana.....	(317) 233-2700
Iowa.....	(515) 281-4944
Kansas.....	(785) 296-1400
Kentucky.....	(502) 564-4212
Louisiana.....	(504) 219-4500
Maine.....	(207) 287-3181
Maryland.....	(800) 832-3277
Massachusetts.....	(617) 740-2600
Michigan.....	(517) 335-8666
Minnesota.....	(651) 201-5970
Mississippi.....	(601) 576-7450
Missouri.....	(573) 751-6387
Montana.....	(888) 877-1946
Nebraska.....	(402) 471-2871
Nevada.....	(775) 684-4242
New Hampshire.....	(603) 271-4654
New Jersey.....	(866) 649-8726
New Mexico.....	(866) 534-0051
New York.....	(518) 474-3070
New York City.....	(212) 788-4520

North Carolina.....	(919) 733-3526
North Dakota.....	(701) 328-2360
Ohio.....	(614) 466-2531
Oklahoma.....	(405) 271-4040
Oregon.....	(971) 673-1190
Pennsylvania.....	(724) 656-3100
Rhode Island.....	(401) 222-2811
South Carolina.....	(803) 898-3630
South Dakota.....	(605) 773-4961
Tennessee.....	(615) 741-1763
Texas.....	(512) 458-7111
Utah.....	(801) 538-6105
Vermont.....	(802) 863-7275
Virginia.....	(804) 662-6200
Washington.....	(360) 236-4300
West Virginia.....	(304) 558-2931
Wisconsin.....	(608) 266-1371
Wyoming.....	(307) 777-7591

Vital Statistics Offices — Territories and U.S. Possessions
Call to request a “Full Record” certified copy of your birth certificate or visit www.vitalrec.com.

American Samoa.....	(684) 633-1406
Canal Zone.....	(202) 955-0307
Guam.....	(671) 735-7292
Puerto Rico.....	(787) 767-9120
Virgin Islands:	
St. Croix, St. Thomas, and	
St. John.....	(340) 774 -9000, ext. 4685 or 4686
Commonwealth of the Northern Mariana Islands.....	(670) 236-8717

U.S. Citizenship and Immigration Services (USCIS), a Bureau of Department of Homeland Security (DHS)
National Customer Service Center..... 1-800-375-5283
For a list of local USCIS offices visit www.uscis.gov.

U.S. Department of State
For U.S. citizen born abroad.....(202) 955-0307

NOTE: All phone numbers are subject to change without notice.

Save Time. Go Online.

www.DMV.ca.gov

DRIVING CHANGE

Go online 24 hours a day, 7 days a week at www.dmv.ca.gov to:

- Renew your vehicle registration.
- Renew your driver license or identification card.
- Calculate registration fees.
- Verify & update vehicle registration insurance suspension information.
- Take a sample driver license test.
- Order special license plates.
- Get forms, brochures, and handbooks.
- Find answers to your DMV questions.
- Make appointments (except commercial driving test*).

Call 1-800-777-0133 for automated service 24 hours a day, 7 days a week to:

- Make an appointment (except commercial driving test*).
- Renew your vehicle registration or driver license. See your renewal notice for the Renewal ID Number (RIN).
- Get forms and publications.
- Listen to general information.
- Verify & update vehicle registration insurance suspension information.

**To make a commercial driving test appointment or speak with a technician, call 1-800-777-0133 during our normal business hours.*

For hearing impaired service call TTY 1-800-368-4327.

SO (REV. 5/2012)



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Requirements for a California Driver License/ Identification (DL/ID) Card

Fast Facts

www.dmv.ca.gov

FFDL 5 (REV. 8/2013) WWW

Identity Requirements for an Original DL/ID Card

When you apply for an original California driver license/identification (DL/ID) card, you must present:

- An acceptable birth date/legal presence (BD/LP) document(s).
- An acceptable true full name document if the name of your BD/LP document is different from the name on your DL/ID card application.
- Your social security number (SSN). It will be verified with the Social Security Administration (SSA) while you are in the Department of Motor Vehicles (DMV) office. You must also provide verification of your SSN to change an existing SSN on DMV's database.

For additional application requirements, refer to the *California Driver Handbook* or visit www.dmv.ca.gov/pubs/pubs.htm.

What Is an Acceptable Document?

An acceptable BD/LP or name change document is one produced by an issuing authority such as a county, state, or federal agency. Documents issued by Vital Statistics offices will be a certified copy of the original (the original is always retained by the issuing authority) and will contain an impressed seal or an original stamped impression. Other issuing agencies may issue you original documents. After being presented at a DMV office, your document will be returned to you. DMV does not accept photocopies of documents for BD/LP or true full name verification.

NOTE: A Visa stamp is not acceptable as evidence of legal presence in the United States (U.S.).

What Is a True Full Name?

Your true full name appears on your BD/LP document. If you change your name, then you must provide one of the following documents to verify your name change:

- Adoption documents that contain the legal name as a result of the adoption.
- A name change that contains the legal name both before and after the name change.
- Marriage certificate (issued from a government agency).
- Dissolution of marriage/domestic partnership document that contains the legal name as a result of the court action.
- A certificate, declaration, or registration document verifying the formation of a domestic partnership.

List of Acceptable BD/LP Documents

Present one of the following for a DL/ID card application:

- U.S. Birth Certificate or U.S. Passport.
- U.S. Certificate or Report of Birth Abroad (issued by the U.S. Department of State).
- Federal Proof of Indian Blood Degree (issued by U.S. Bureau of Indian Affairs).
- American Indian Card (I-551) (issued by U.S. Citizenship and Immigration Services [USCIS]).
- Birth Certificate or passport issued from a U.S. territory.
- U.S. Citizen Identification Card (issued by USCIS).
- U.S. Military Identification Cards.
- Common Access Card (only if designated as Active Military or Active Reserve or Active Selected Reserve).
- Certificate of Naturalization or Citizenship (issued by USCIS).
- Northern Mariana Card (issued by USCIS).
- Permanent Resident Card (issued by USCIS).
- Temporary Resident Identification Card (issued by USCIS).
- Canadian passport or birth certificate.

- Nonresident Alien Canadian border crossing card (issued by USCIS).
- Valid foreign passport with a *valid* Record of Arrival/Departure (Form I-94) (issued by USCIS).
- Certification from California Department of Corrections or California Youth Authority.
- Employment Authorization Card (issued by USCIS).
- "Processed for I-551" stamped in a valid foreign passport (issued by USCIS).
- Permanent Resident Re-entry Permit (issued by USCIS).
- Refugee Travel Document (issued by USCIS).
- Valid I-94 stamped "Refugee," "Parolee or Parolee," "Asylee," or Section 207, Section 208, Section 209, Section 212d(2), HP or PIP (issued by USCIS).
- Valid I-94 with attached photo stamped "Temporary evidence of lawful admission for permanent residence" (issued by USCIS).
- Notice of Action (I-797 Approved Petition) (issued by USCIS)—must indicate approved extension of stay or change in status that grants temporary or permanent residency, or indicates that an original, duplicate or renewal Resident Alien card is forthcoming.
- Immigration judge's order granting asylum.
- Mexican border crossing card with valid I-94 (issued by USCIS).
- Certified court order or judgment issued from a court of competent jurisdiction. Must contain name, birth date, and place of birth, legal presence status, and judge's signature.

Electronic I-94

If you receive a stamp on your foreign country passport in lieu of a paper Form I-94, you must visit the U.S. Customs and Border Protection (CBP) website at www.cbp.gov/I94 to print a copy of your electronic I-94. The I-94 printout, along with the stamped passport, is required before DMV can process your DL/ID card application.

Changing Your Name

To change your name, bring in your old DL/ID card and an acceptable name change document.

There is a fee to change your name on your DL/ID card (there is no fee for a senior citizen ID card). Another picture and thumb print will be taken.

What Are the Requirements for a Name Change Document?

The name change documents listed above must be:

- Provided by an authorized U.S. governmental agency or foreign jurisdiction.
- A legible and unaltered original or certified copy.
- Used only for a change of name on an existing California DL/ID card **or** when the name on your BD/LP document is different from the name on your DL/ID card application form.

Do You Need to Replace Documents?

If you need to replace or obtain your BD/LP document, refer to the Vital Statistics information on the outside panel or visit www.vitalrec.com. Immigration-related service and benefit functions of the U.S. Immigration and Naturalization Service (INS) transitioned into the Department of Homeland Security (DHS) as the USCIS. The customer service phone number and website for USCIS is listed on the back panel.

Why Is DMV so Careful About Identification?

It is critical that identification documents and systems be authentic and accurate in order to positively and uniquely identify each individual. The California legislature has declared the DL/ID card as the primary identification documents in this state. California state law requires that all applicants for an original California DL/ID card submit proof of legal presence in the U.S. as authorized under federal law. Your true full name, as shown on your legal presence document and/or your name change document, will appear on your DL/ID card. These requirements help safeguard the accuracy and integrity of the documents issued by the DMV.